

I support startups and high-tech companies to seize

industrial market opportunities and improve their

competitive positions in the digital business environment.



Marketing



Digital Strategy



CX



B₂B

Strategy & Concept
Lead-Management & CRM

Campaigns

Content, Story & PR

Business Model

Go-to-market

Value Chains

Transformation

Personas

Journeys

Services

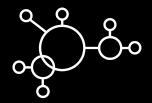
Community

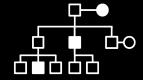
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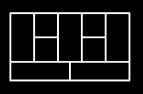
Startups

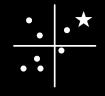
Cybersecurity

Energy, Media, Finance









Sector & Ecosystem

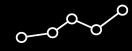
Target Group & Buying Center

Business Model

Branding & Positioning









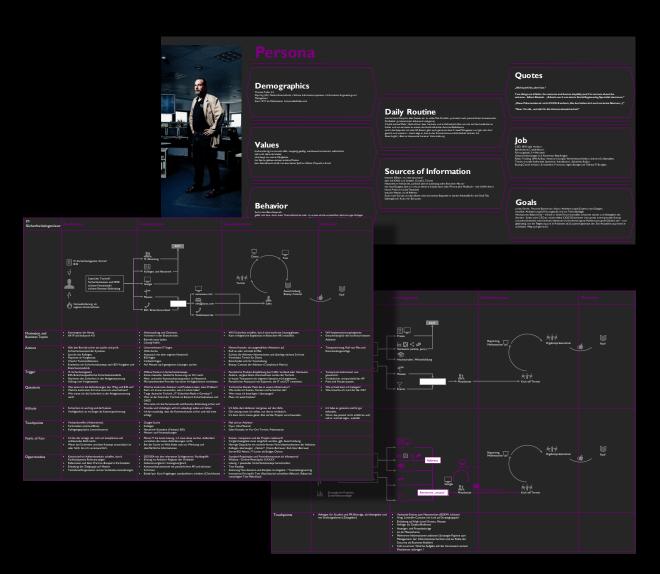
Customer Centricity

Personas & Journeys

Campaigns

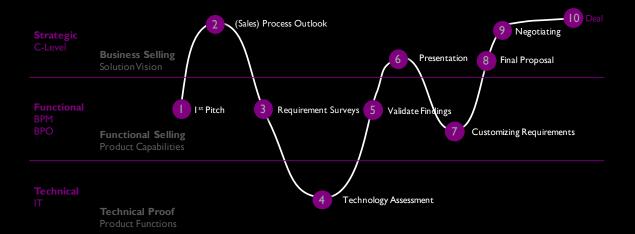
PR & Storytelling

Recent Work



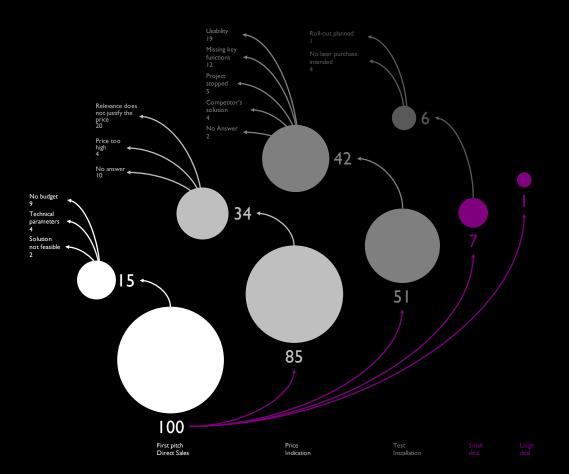
Buyer persona and buying journey development for an industrial target market.

For the new division of an IT company, two workshops delivered insights about target groups and the decision making process in an important industry sector. Within an intense two weeks project, personas of key decision makers, their current and their ideal buying process were outlined. Based on these insights, tools for an integrated marketing campaigns have been developed: c-level pitch, tech presentation, product brochure, microsite.



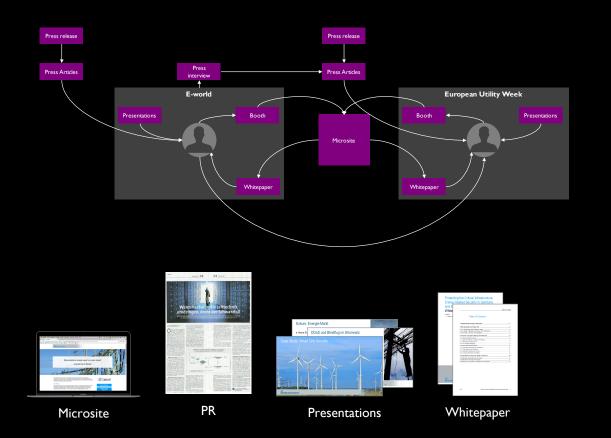
Sales process adjustment led to systematic and increased sales.

Based on interviews and CRM analysis, the companies' sales process was adjusted. Key findings indicated the Clevel budget holders were involved in the sales process far too late. Even when a technical fit and an urgent need of the operation division was identified, sales representatives faced obstacles closing the deal. By linking the solution to the decision makers' strategic objectives and encouraging their early commitment, sales numbers increased significantly. Sales received an detailed action sheet with goals, tools and responsibilities for each step. The CRM (salesforce) was aligned to this adjusted sales process.



Product funnel analysis revealed significant bounce rates due to missing product features.

Based on a lost opportunity analysis, the companies' product management identified why sales numbers were far below yearly expectations. Main reasons for the high bounce rate were missing key features and usability issues and surprisingly not the solutions' pricing. With slight modifications of the technical concept and a value based communication, bounce rates were majorly reduced.



A precisely tailored campaign convinced decision makers in energy utilities.

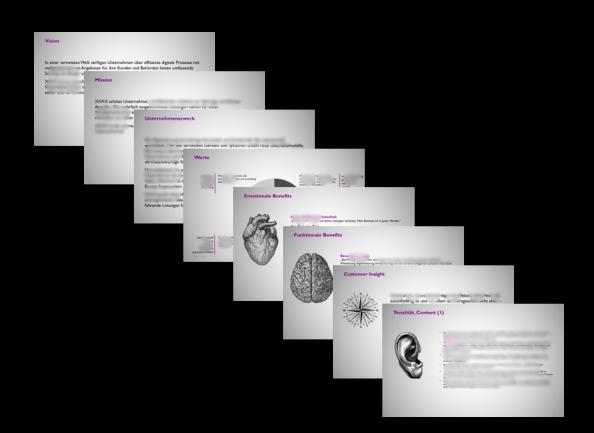
This campaign's content provided a solution to two major business challenges of the target group. A strong metaphor was defined and successfully created an anchor in the decision makers minds. Therefore it was possible to avoid the complicated functions cannonade typically used in IT communication.

Besides aligning communication measures over one year and around the two relevant sector trade fairs, a microsite served as digital hub and condensation nucleus for lead generation.



PR and content marketing for IT companies.

With an extensive network in press, industry and agencies, I realize content conception and creation for industrial products and software that needs particular explanation. I develop content based on research, strategy and experience, translating cumbersome and complex features into compelling stories.



Corporate identity and core values for an IT company.

After an impressing growth and numerous acquisitions, an IT company needed a new identity that binds everything together. Integrating the perspective of employees and management, new guiding business principals and a holistic brand model evolved. The model provides a clear vision and mission for the companies' future and at the same time secures employee commitment by respecting shared core values.

About & Contact

since October 2016
Consultant Strategy & Marketing

ROHDE&SCHWARZ
Cybersecurity

2016 Head of Corporate Marketing

♦ ROHDE&SCHWARZ

2013-2016 Marketing Manager



2008-2013
Senior Manager Marketing



2000-2008

Communication Science



1996-2000 Banker

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